



Compass Physical Therapy Patient Rights

A patient has the right to respectful care given by competent personnel.

A patient has the right to every consideration of his privacy concerning his own medical care program. Case discussion, consultation, examination and treatment are considered confidential and should be conducted discreetly.

A patient has the right to expect that all communication and records pertaining to his medical care should be treated as confidential except as otherwise provided by law.

The patient has the right to expect emergency procedures to be implemented without unnecessary delay.

The patient has the right to good quality care and high professional standards that are continually maintained and reviewed.

The patient has the right to full information in layman's terms concerning diagnosis, treatment and prognosis, including information about alternative treatments and possible complications. When it is not medically advisable to give such information to the patient, the information shall be given on his behalf to the patient's next of kin or to another appropriate person.

A patient has the right to physical therapy services without discrimination based upon race, color, religion, sex, sexual preference or national origin.

The patient who does not speak English is permitted to bring an interpreter to his/her therapy sessions.

The facility shall provide the patient, upon written request, access to all information contained in his medical records.

The patient has the right to expect good management techniques to be implemented within the facility out of consideration for the use of the patient's time and to avoid the personal discomfort of the patient.

The patient has the right to examine and receive detailed explanations of his bill.